ENUM Tutorial

APTLD Technical Workshop
22 Nov 2003
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Overview

- Background
- ENUM Standards
- ENUM Structure
- ENUM Operation
- ENUM activities in Japan
Background
What is ENUM?

- ENUM is a mechanism for mapping telephone (E.164) number to Internet resource address(es).
- Internet resource address(es) are specified as URI(s).
- Mapping is performed by DNS lookup.
- End users (Applications) can select URI according to their preference.
- Standardization by cooperation of IETF and ITU-T.
Telephone and Internet inter-connection

- Glowing demand for using IP (or Internet) telephone.
  - Deployment of Broad Band Internet access.
  - Cost saving.
- Digits only identifier for Internet resources.
  - For the legacy (telephone) interface.
  - Telephone number is global unique.
Further possibilities

• End users view:
  – Unifications of multiple identifiers into one E.164 number.
    • Tel#, Fax#, Email address, Web address, etc.
  – Increases chance to connect to callee.
    • Can be fall back to another URI(s) if line is busy.

• Operators view:
  – Inter-routing between IP phone carriers.
ENUM Standards
E.164 number and DNS
RFC2916

• Published on Sep, 2000.
• Defines how to map E.164 number to DNS NAPTR resource record.
• Designates “e164.arpa” for ENUM infrastructure in DNS.
• RFC2916 is going to be updated.
  – Working draft is so called RFC2916bis.
  – Re-definition as DDDS (RFC3501-04) application.
  – And clarification of specifications.
E.164 number structure

- Standardized at ITU.

- Format
  - Begin with ‘+’
  - Followed by country code
  - Followed by domestic telephone number
    - Remove prefix 0 if necessary.
  - Consists from 10-15 digits.

- Ex (In case of Japan)
  - Domestic: 03-5297-2571
  - E.164: +81-3-5297-2571
E.164 to domain name conversion

1. Check if E.164 is complete.
   • Ex. +81-3-5297-2571
2. Remove all non-digit except for leading ‘+’.
   • +81352972571
   • This form is remained as AUS (Application Unique String) for applying regular expression in NAPTR.
3. Remove leading ‘+’.
   • 81352972571
4. Put dots (".") between each digit.
   • 8.1.3.5.2.9.7.2.5.7.1
5. Reverse the order of the digits.
   • 1.7.5.2.7.9.2.5.3.1.8
6. Append the string ".e164.arpa" to the end.
   • 1.7.5.2.7.9.2.5.3.1.8.e164.arpa
Structure of NAPTR RR

• ENUM defines “E2U” for NAPTR service.
  – Actually, NAPTR RR is defined in RFC2915.
• Format of ENUM NAPTR RR
  \[ label \text{ IN NAPTR order pref } \text{“u” “E2U+enumservice” regexp } \]
  – \text{label}: domain name format of E.164 number
  – \text{order}: 16bit unsigned integer
  – \text{pref}: 16bit unsigned integer (\text{order} is priority)
  – \text{enumservice}: specifies what type of URI can be used for
  – \text{regexp}: specifies how AUS be replaced
Examples of ENUM NAPTR

In case of telephone number +81352972571

$ORIGIN 1.7.5.2.7.9.2.5.3.1.8.e164.arpa.
IN NAPTR 100 10 “u” “E2U+sip” “!^+813(.*$)!sip:¥1@sipisp.jp!” .
Results in ‘sip:52972571@sipisp.jp’

$ORIGIN 1.7.5.2.7.9.2.5.3.1.8.e164.arpa.
IN NAPTR 100 10 “u” “E2U+sip” “!^.*$!sip:info@sip.jprs.jp!” .
Results in ‘sip:info@sip.jprs.jp’

$ORIGIN 1.7.5.2.7.9.2.5.3.1.8.e164.arpa.
IN NAPTR 100 10 “u” “E2U+mailto” “!^.*$!mailto:info@jprs.jp!” .
Results in ‘mailto:info@jprs.jp’
## ENUM Services

- Must be published as RFC and registered to IANA.
- Expected ENUM services, protocols.

<table>
<thead>
<tr>
<th>Service/Protocol</th>
<th>service field</th>
<th>URI Scheme (EX)</th>
</tr>
</thead>
<tbody>
<tr>
<td>SIP</td>
<td>E2U+sip</td>
<td>sip:<a href="mailto:info@sip.jprs.co.jp">info@sip.jprs.co.jp</a></td>
</tr>
<tr>
<td>H.323</td>
<td>E2U+h323</td>
<td>h323:<a href="mailto:info@h323.jprs.co.jp">info@h323.jprs.co.jp</a></td>
</tr>
<tr>
<td>InternetFAX</td>
<td>E2U+ifax</td>
<td><a href="mailto:fax@fax.jprs.co.jp">mailto:fax@fax.jprs.co.jp</a></td>
</tr>
<tr>
<td>Telephone</td>
<td>E2U+tel</td>
<td>tel:+81352972571;svc=voice</td>
</tr>
<tr>
<td>FAX</td>
<td>E2U+fax:tel</td>
<td>tel:+81352972571;svc=fax</td>
</tr>
<tr>
<td>Email</td>
<td>E2U+email:mailto</td>
<td><a href="mailto:info@jprs.co.jp">mailto:info@jprs.co.jp</a></td>
</tr>
<tr>
<td>WEB</td>
<td>E2U+web:http</td>
<td><a href="http://jprs.jp/">http://jprs.jp/</a></td>
</tr>
</tbody>
</table>
Related Standards

• **EPP** – Extensible Provisioning Protocol
  – For provisioning ENUM NS / NAPTR data between ENUM registries and registrars.
  – Standardization is work in progress at IETF.

• **CRISP** – Cross Registry Information Sharing Protocol
  – For referring ENUM NS registrant data.
  – Standardization is work in progress at IETF.
Layer of ENUM services and standards

- Communication service (multiple carriers)
  - Authentication, Social Security

- Communication service (single carrier)
  - Provisioning, Communication Security

Applications/Terminals
- SIP, Mail, Web, etc.

Infrastructure
- ENUM DNS
ENUM Structure
Tiered Architecture

• Model of ENUM DNS layer considered at ITU-T.
• Tier0: Top of the ENUM DNS layer.
  – e164.arpa.
  – Managed by ITU-T, Operated by RIPE/NCC.
• Tier1: E.164 country code ENUM DNS layer.
  – 1.8.e164.arpa. (Japan)
  – Management and operation are domestic matter.
• Tier2: Terminal (NAPTR RRs) ENUM DNS layer.
  – 1.7.5.2.7.9.2.5.3.1.8.e164.arpa.
  – Management and operation are domestic matter.
Tier structure: example 1

- Tier1 delegates number block(s) to Tier2.
Tier structure: example 2

• Tier1 is layered according to number plan.
• Tier1 delegates number block(s) to Tier2.
Tier structure: example 3

- Tier1 delegates each number to Tier2.
- Easy to provide number portability.
- Suitable for user ENUM.
Operator ENUM / User ENUM

- **Operator ENUM**
  - Operators (Carriers, ISPs, etc.) set NAPTR to each number they assigned.
  - ENUM services may be limited.
  - Used for inter-routing within operators.
  - ENUM DNS can be internal to the operators.
    - NAPTR RRs can be hidden from users.

- **User ENUM**
  - Users (E.164 number holders) set NAPTRs according to their demands.
    - Variety of ENUM services can be chosen.
  - User must be verified whether appropriate number holder.
    - Independent number verification authority is required.

- Operation styles are completely different.
ENUM Trial

RIPE NCC
Tier0

ITU-T TSB

Country

Tier1
DNS Operator

Registry / Registrar

User

Tier2
DNS Operator

Registry / Registrar

User
ENUM trial situation in the World

• Promoted by an organization for the ENUM trial.
  – Members are consist from registry, government, telecom carriers, ISPs, vendors, etc.
  – AT, UK, SE, etc.
  – Most of ENUM trials are this style.

• Promoted by mainly ccTLD registry.
  – Member structure is almost the same as above.
  – DE, KR, etc.

• Promoted by government.
  – ccTLD is a member of the trial.
  – CN, SG, etc.

• Promoted by company authorized by government.
  – AM, Islands.
Why ccTLD?

• ENUM may become critical infrastructure.
• Relationship between government.
• Relationship between carriers/ISPs.
• Stable DNS and Registry/Registrar operation is important.
Delegation status

<table>
<thead>
<tr>
<th>E.164 Country Code</th>
<th>Country</th>
<th>Delegate</th>
<th>Date of TSB Approval</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>246</td>
<td>Diego Garcia</td>
<td>Government</td>
<td>12/08/02</td>
<td>(a)</td>
</tr>
<tr>
<td>247</td>
<td>Ascension</td>
<td>Government</td>
<td>12/08/02</td>
<td></td>
</tr>
<tr>
<td>290</td>
<td>Saint Helena</td>
<td>Government</td>
<td>12/08/02</td>
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</tr>
<tr>
<td>31</td>
<td>Netherlands</td>
<td>Ministry</td>
<td>23/05/02</td>
<td></td>
</tr>
<tr>
<td>33</td>
<td>France</td>
<td>DIGITIP (Government)</td>
<td>28/03/03</td>
<td></td>
</tr>
<tr>
<td>358</td>
<td>Finland</td>
<td>Finnish Communications</td>
<td>26/02/03</td>
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<tr>
<td>36</td>
<td>Hungary</td>
<td>CHIP/TeleT</td>
<td>15/07/02</td>
<td></td>
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<tr>
<td>374</td>
<td>Armenia</td>
<td>Armenian Ltd</td>
<td>11/07/03</td>
<td></td>
</tr>
<tr>
<td>40</td>
<td>Romania</td>
<td>MInComm</td>
<td>10/12/02</td>
<td></td>
</tr>
<tr>
<td>41</td>
<td>Switzerland</td>
<td>OFCOM</td>
<td>01/10/03</td>
<td></td>
</tr>
<tr>
<td>420</td>
<td>Czech Republic</td>
<td>Ministry of Informatics</td>
<td>24/06/03</td>
<td></td>
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<tr>
<td>421</td>
<td>Slovak Republic</td>
<td>Ministry of Transport, Post,</td>
<td>04/06/03</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>and Telecommunications</td>
<td></td>
<td></td>
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<tr>
<td>422</td>
<td>Liechtenstein</td>
<td>SWITCH</td>
<td>21/10/03</td>
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<tr>
<td>43</td>
<td>Austria</td>
<td>Regulator</td>
<td>11/06/02</td>
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<td>UK</td>
<td>DTU-Dominium</td>
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<td>18/07/02</td>
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<td>Germany</td>
<td>DENIC</td>
<td>16/05/02</td>
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<td>55</td>
<td>Brazil</td>
<td>Brazilian Internet Registry</td>
<td>19/07/02</td>
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<td>65</td>
<td>Singapore</td>
<td>IDA (Government)</td>
<td>04/06/03</td>
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<td>86</td>
<td>China</td>
<td>CNNIC</td>
<td>02/09/02</td>
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<td>878 10</td>
<td>China</td>
<td>VISION</td>
<td>16/05/02</td>
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<td>971</td>
<td>United Arab</td>
<td>Etisalat</td>
<td>13/01/03</td>
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<tr>
<td>991 001</td>
<td>Emirates</td>
<td>NeuStar</td>
<td>02/02/01</td>
<td></td>
</tr>
</tbody>
</table>

Notes:
(a) This is a Universal Personal Telephone (UPT) code.
(b) This is a trial code granted to NeuStar for a limited period. The period expires on 2 November 2003.
(c) This is a temporary authorization for ENUM global TLD trial and evaluation. This delegation will end on 30 June 2004. If the ITU interim Procedure is discontinued before then, or if the Recommendation E.A-ENUM is approved before 30 June 2004, the delegation will be terminated on objection.

21/06/03
ENUM Operation
Typical ENUM world
DNS structure design

• Depends on which model to select.

• Typical requirements for Tier1 DNS:
  – Handling of large zone (up to 100M entry).
  – Scalability and stability.
  – Performance.

• Typical requirements for Tier2 DNS:
  – Capability for frequent update.
  – Relationship with registry database.
  – EDNS0 support.
Registry DB

• Tier1:
  – Frequency of zone generation.
  – Zone transfer method to primary DNS.
    • Authentication and consistency.
  – Interface for Tier2 Registry (or Tier1 Registrar).
    • EPP?

• Tier2:
  – Partial (dynamic) update.
  – Interface for User (or Tier2 Registrar).
    • Validation of number holder.
  – Interface for Tier1 Registry (or Registrar).
    • EPP?
Consideration for DNS

• Typical ENUM services like Web, Mail, SIP are also lookups DNS.
  – Web: Hyper-links(A).
  – Mail: sending (MX, A), receiving (PTR).
  – SIP: sip domain(A), service protocol (D2U/D2T NAPTR), service location(SRV)

• DNS queries will increase when ENUM deployed.

• Users are nervous to service quality.
  – Users don’t care where is the bottle neck.
Issues

• Future vision, business model.
  – Operator ENUM / User ENUM.
  – Management Entity, responsibility.
  – Charge.

• DNS operation.
  – Tier structure.
  – DNS server distribution.
  – Provisioning of NAPTR data.

• Application software development.
  – ENUM client.
    • Relation with other applications, such as Mailer, SIP phone, etc.
Issues (cont.)

• Security.
  – DNS data.
  – ENUM provisioning.
  – User communication (application level).

• Privacy.
  – End user data (whois).
  – Trace of the user behaviour.

• Regulation.
  – ENUM numbering plan.
  – Guarantee of quality of service.
ENUM activities in Japan
ENUM Study Group

• Established

• Objectives
  – Understanding the ENUM technology: desk work.
  – Finding political/regulatory issues related to ENUM-based implementation and operation.
  – Studying the implementation and operation of the ENUM–based system, and related matters.
  – Finding technological issues related to ENUM.
  – Clarifying pros and cons in ENUM usage.

• Target of the study
  – ENUM technology.
  – Related technology such as DNS, URI, DDDS.

• Final report
  – Published on May 2003 (English translation coming soon).
ENUM Trial Japan (ETJP)

- Established
  - on 17 September 2003 (1 year activity).

- Purpose
  - Perform ENUM trials to ensure functioning and feasibility of basic technical facility.
  - Demonstration of technology for international use.
  - Accumulation of know-how on ENUM and sharing of it among participants.

- Activities
  - DNS operation for ENUM Trial.
  - Feasibility test of communication applications (device, software) using ENUM.
  - Feasibility test of communication services.

- Results
  - Results of technical verification.
    - Communication devices and software provided by participants.
    - Communication services.
  - Clarification and consideration of relevant issues.
ETJP organization

• Participants
  – Companies, organizations, and individuals who hope to contribute to ETJP activities.
  – Number of members: 42 (as of 21 Nov 2003).

• Officers
  – Chairman
    • Shigeki Goto
      Japan Network Information Center (JPNIC)/Waseda University
  – Vice chairman
    • Hirofumi Hotta
      Japan Registry Service Co., Ltd.(JPRS)
    • Yoshiki Ishida
      WIDE Project
ENUM trial (phase1)

1. Look-up
2. Response with communication method
3. Communication

* Experiment on connectivity among applications
ENUM trial (phase2)

1. Look-up
2. Response, with communication method
3. Communication

Trial secretariat

Initial registration of phone#

Operator

Service registration application

Operator

Tel#

PSTN SIP e-mail

End user

* experiment on communication services

Service registration in bulk (daily)

Initial registration of phone#

ENUM registrar

Authentication

Internet

ENUM DNS

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3. look-up
1. Response with communication method
2. Response with communication method
3. communication

• Experiment on connection among communication services with user ENUM
References

- IETF ENUM WG
- ITU-T
  - http://www.itu.int/sg/enum/
- RIPE NCC
  - http://www.ripe.net/enum/
- ETJP / ENUM Study Group
  - http://etjp.jp/
Q & A